

BETH A. CARDONA

Present Address:

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Permanent Address:

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Experience:

DaVita Dialysis, Green Bay, WI 05/2019 - Present
INSURANCE COUNSELOR III

Advisor/Educator	Self-Directed Portfolio Management
Reporting Trend/Metrics	Regional Counseling
Insurance Team Lead	Provider Collaboration
Project Management	Insurance Integration
Patient Advocacy	Facilitate Training/Development
Job Shadow/Mentoring	Building Patient Relations
Advocate Grievance Resolution	

Health Direct Pharmacy, Appleton, WI 01/2015 – 5/2019
LEAD BILLING SPECIALIST/PHARMACY TECHNICIAN

Account Management	Billing Specialist
Revenue Yield	Built Account Start-ups
Accounts Receivable	Payer Partnerships
Advanced Customer Partnerships	Cultivated Loyalty/Satisfaction
Data Entry Lead	

Clarity Care Inc., Green Bay, WI 01/2014 – 01/2015
CBRF RESIDENTIAL MANAGER

Budget Distribution	Case Management
Outcome Measurement	Quality Outcome Collaboration
Support Team Supervision	Auditing/Compliance
Team Cultivation	Influenced Community Relations
Response to Business Objectives	Investigative Reporting
Performance Management	

Education:

University of Wisconsin Parkside Spring 2025
Master of Science
Major: **HEALTHCARE ADMINISTRATION**

University of Wisconsin Green Bay 05/2019
Bachelor of Science
Major: **BUSINESS ADMINISTRATION AND MANAGEMENT**

Lakeshore Technical College 05/2015
Associate of Science
Major: **PHARMACY SERVICES MANAGEMENT**

Special
Projects:

HSHS St. Vincent of Green Bay, Wisconsin 2015
INTERNSHIP/CAPSTONE
Inpatient Hospital Pharmacy Tech Compound Sterile IV Drugs
PIXIS Audit Controlled Substance Regulation
Inventory Management Purchasing Partnership
Interprofessional Teamwork Business Solutions

Special
Skills:

Advanced Microsoft Word & Excel Skills
Training & Presentation
Interpersonal Training 2023
Leadership and Development Training 2023

Honors &
Awards:

2022 Core Value Team Award
2022 Core Value Fun Award
2021 Core Value Fun Award
August 2021 Leap Patient Advocate Award
2015 Brown County Volunteer Guardian 10 years (Special Populations)

Background &
Interests:

Volunteer Mentor for Parents of Special Needs Children
Brown County Friends of the Library Member

References: Available upon request